

JUMEIRAH

ZABEEL SARAY

Dear Valued Partner,

We would like to share an important update regarding the reopening of Jumeirah Zabeel Saray.

As previously communicated, we had planned to welcome guests from 1 October 2026. To ensure every aspect of the resort reflects the exceptional standards our guests expect, we have revised our reopening timeline.

We are pleased to confirm that Jumeirah Zabeel Saray will reopen on **16 November 2026**, with reservations now open for stays from this date.

For partners with existing reservations before 16 November 2026, our team will work closely with you to support the relocation process and assist in securing suitable alternative accommodation, ensuring a seamless experience for our mutual guests.

From reopening, guests will enjoy newly refurbished rooms and suites, together with a selection of our signature facilities and dining venues, including:

- Lobby, Executive Lounge, Bar and Patisserie
- Al Nafoorah, Amala and Zabeel Social
- Pool and Zenzi Beach
- Retail Stores

We sincerely appreciate your understanding and continued partnership as we complete this exciting transformation. We look forward to welcoming your guests back to Jumeirah Zabeel Saray from 16 November.

Should you have any questions or require any assistance, please do not hesitate to contact us.

Kind regards,

Brian Strouys
Director of Sales
Jumeirah Zabeel Saray



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jumeirah.com